

Librem/Purism Anti-interdiction Services

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I often refer to Purism as a company that sits on a three-legged stool of freedom, privacy and security. I've even written posts in the past about how those concepts all fit together. While Purism focuses on all of these categories at the same time, we have an incredibly diverse customer base from many different walks of life and often our customers care more about one of the categories than the others. This means that sometimes we offer features or advancements that appeal only to a segment of our overall customer base.

For instance, customers who prioritize freedom might buy a Librem laptop because of the FSF endorsement of PureOS, the coreboot firmware, or our careful selection of hardware that can run on free software drivers. Customers who prioritize privacy might buy a Librem laptop because of the hardware kill switches or our commitment to privacy in our Social Purpose Corporation charter. Customers who prioritize security might pick us for our hardware kill switches, the fact we disable and neutralize the Management Engine by default, because of our PureBoot tamper-evident firmware, how we protect our supply chain, or because of how well our hardware runs QubesOS.

In this post I'm going to elaborate on a service we've offered for quite some time, but haven't publicized much, that will be of particular interest to security-focused customers'our anti-interdiction service. This is a custom add-on service we have provided in the past to high-risk customers who are especially concerned about detecting any tampering with their hardware during shipment. Up until now you had to request this service explicitly to get details but starting today we are listing it as an additional upgrade you can add to any laptop order.

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